



CRISIS MANAGEMENT SYSTEM

In the face of adverse emergencies that may interrupt business processes and production, studies are carried out to be prepared, to survive with less damage and to continue our services without interruption. The studies are carried out in accordance with the application principles specified in the ISO 22301 Business Continuity Management Standard, within the scope of law and legislation obligations. A backup plan is implemented in line with the detection of situations that will cause disruption in corporate workflows and action plans to be taken.

Nuh Çimento has a succession plan.

Determining the interventions against the negativities that may occur in every field is among our priorities, and it is aimed to make them functional immediately and as soon as possible.

Protecting the life safety of our employees, ensuring the safety of the facilities, environmental aspects, monitoring economic developments, raw material supply, meeting customer expectations and corporate image are among our priorities in the works to be carried out in times of emergency and crisis.

In order to ensure the continuity of business continuity in our company with the plans we have prepared for adverse situations, the priorities we have determined, we ensure their continuity by providing our interventions and strategies with the following items.

- To protect our employees and primarily to ensure life safety.
- Identifying emergencies and critical areas in the field.
- Identifying emergency custodians and their backups.
- To assess the environmental and OHS risk of critical facilities and work areas in the field, to keep them up to date.
- Establishing emergency response teams, keeping them up to date with training and exercises
- Identify affected processes, components, and assets based on risk scenarios.
- Activating processes and operations as quickly as possible
- Having a crisis fund for emergencies or finding alternative sources of liquidity
- Maintaining relationships with insurance companies
- Keeping the services of connecting remotely and with technology tools active from outside the company
- Managing internal and external communication, including communication with the media
- Managing risks that will harm brand value and company reputation.
- Managing stakeholder relations

In response to crises that occur in emergencies, ensuring the sustainability of business continuity and the interests of our employees, subcontractors, and customers are taken into consideration. Business continuity is ensured by the creation and implementation of the backup plan at all levels. It is determined and managed in



accordance with the backup criteria and other HR processes of the plan, together with the positions that are backed up. We undertake to comply with the conditions in the integrated management systems of our company, to constantly review and implement them effectively, and to integrate them with business processes and other management systems.